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HEALTHCARE PERFORMANCE INSIDER

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# Healthcare Performance Insider

Operational, Clinical, and Data Insights provided by **ACCUMEN**

## In this Issue

- **Spotlight:** Cliff Robertson, CEO, CHI Health
- **A Word From our Expert:** Dr. Jonathan Chung, University of Chicago Medicine
- Melody Mulaik, President of Revenue Cycle Coding Strategies “**Making a Profound Impact on Healthcare**”

## Recent Events

**Recorded Webinar:** New Year, New Focus: Driving Supply Chain Cost Savings in Ancillary Services

## IN THE SPOTLIGHT



### Cliff Robertson, CEO, CHI Health

Catholic Health Initiatives, CEO, Cliff Robertson discusses communication in a leadership role within healthcare has many of the same factors in family practice or even in your own families. [+More](#)

CommonSpirit<sup>+</sup>



### Catholic Health Initiatives and Dignity Health merge

Catholic Health Initiatives and Dignity Health creating CommonSpirit, the nation's second largest health system. The system's came together to create healthier communities and pursuing healthcare performance excellence. [+More](#)



## Achieving Operational Excellence in Your Imaging Department

The estimates suggest that overall, hospitals and health systems spend \$65 billion each year on imaging. Operational excellence in a hospital or health system's imaging department is an important goal to eliminate waste and reduce costs. [+More](#)

*“MY JOB IS LESS ABOUT DECISION MAKING AND MORE ABOUT COMMUNICATION. COMMUNICATING TO OUR LEADERSHIP AND COMMUNICATING TO OUR PEOPLE. OUR STRATEGIC VISION RELIES UPON OUR ABILITY TO UNDERSTAND TO BE UNDERSTOOD.”*

*--Cliff Robertson, MD, MBA, CHI Health*

## INDUSTRY NEWS

- Seven Policy Changes That Will Greatly Impact Healthcare in 2020 [+More](#)
- Study Finds Physicians Spending a Large Percent of Day in Electronic Health Records (EHRs) [+More](#)
- Are You Ready for the Protecting Access to Medicare Act (PAMA)? [+More](#)

## CURRENT EVENTS

- Nonpartisan health policy brain trust focused on reducing state healthcare system costs in 2020. [+More](#)
- Healthcare Executives Share What They Think 2020 Will Look Like. [+More](#)
- How Will Virtual Care and Amazon Impact Healthcare in 2020? [+More](#)

- With the increasing awareness and demand for

# EXPERT EXCERPT

leveraging the power of Artificial Intelligence, Dr. Jonathan Chung of UChicago Medicine share the three areas he sees as the greatest opportunity in radiology. [+More](#)



## National Blood Donor Month

Start the New Year by making a life saving difference. January is National Blood Donor Month and as healthcare professionals we know that there is never enough blood product to cover all of the need. Please donate and encourage your friends and family to donate. It is a small way to make a huge difference. [+More](#)



## PATIENT RECOGNITION WEEK

February 1st kicks off National Patient Recognition Week. Be sure to take the time to remember that the patient is at the center of everything we all do. It is our duty to ensure they receive the best quality of care and remain the first priority.

### FUN FACT

Did you know that laughing is good for the heart and can increase blood flow by **20 PERCENT!**

### MONTHLY METRIC

# 9.7M

[The US Centers for Disease Control and Prevention \(CDC\) estimated that so far this flu season there have been 9.7 million cases.](#)

### YOUR SOAPBOX



[Review Your Patient Financial Journey with Melody Mulaik](#)

## ANNOUNCEMENTS

- Melody Mulaik, President, Revenue Cycle Coding Strategies will be speaking at ICE 2020, on Tuesday, February 11th [+More](#)
- Dark Daily is hosting an Accumen sponsored webinar on February 12th . [+More](#)

- Accumen: Accelerating Healthcare Outcomes and Profitability featured in Healthcare Tech Outlook [+More](#)

### **American Hospital Association Rural Healthcare Leadership Conference**

When: February 2-5, 2020

Where: Phoenix, Arizona

View Event: [Event Website](#)

### **Imaging Conference & Expo (ICE) 2020**

When: February 9-11, 2020

Where: Scottsdale, AZ

Register: [Event Website](#)